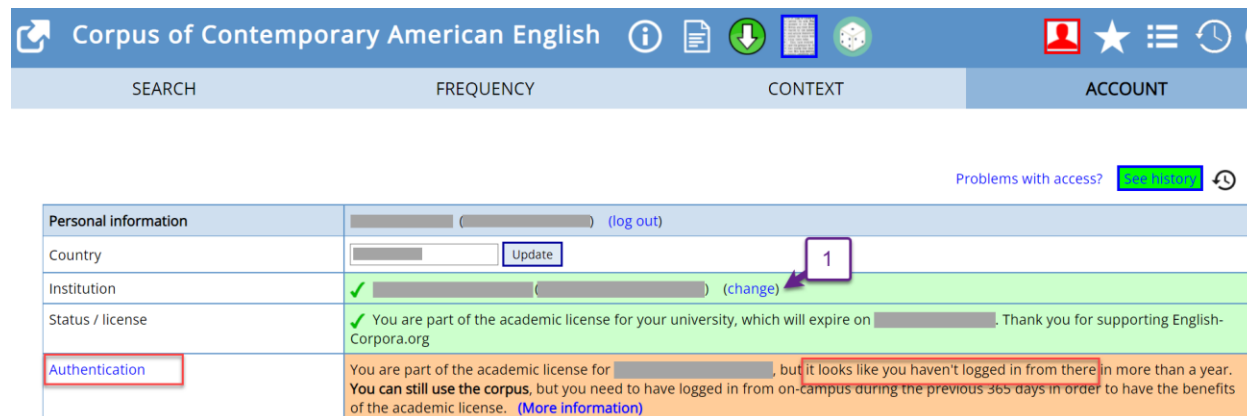


## “De-linking” your personal account from a university account

**Problem:** you have purchased an individual [premium license](#), but you continue to see an “error message” about not being authenticated for the [academic license](#) at your university. For example:



Problems with access? [View history](#)

|                       |   |
|-----------------------|---|
| Personal information  | [redacted] (log out)  |
| Country               | [redacted] <a href="#">Update</a>   |
| Institution           | ✓ [redacted] <a href="#">(change)</a> <b>1</b>  |
| Status / license      | ✓ You are part of the academic license for your university, which will expire on [redacted]. Thank you for supporting English-Corpora.org   |
| <b>Authentication</b> | You are part of the academic license for [redacted], but it looks like you haven't logged in from there in more than a year. <b>You can still use the corpus</b> , but you need to have logged in from on-campus during the previous 365 days in order to have the benefits of the academic license. <a href="#">(More information)</a> |

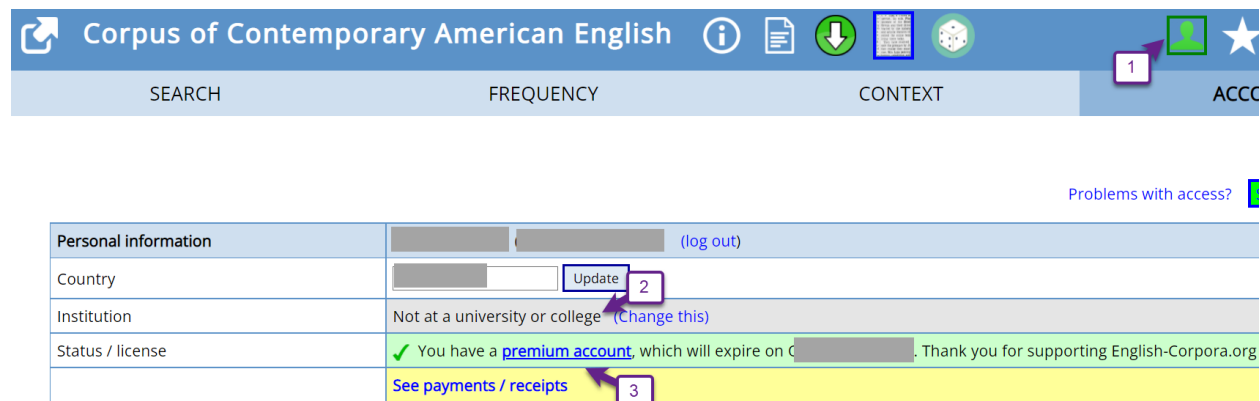
**Solution:** you need to “de-link” your personal account from the university-wide [academic license](#). After this, you won't be bothered anymore with messages about not being authenticated for their account, because you won't be part of that account. You will be “on your own”, so to speak.

### How to do it:

1. Click to [Change] your university, as in (1) above.
2. Indicate that you are not at a university (you can always change it back later, if you want)

|   |  |
|---|--|
| Question 1. Are you currently a teacher, student, or staff member at a university or college?<br><a href="#">Yes</a> <a href="#">No</a> | Just to make sure:<br>Are you a student at a college or university?<br><a href="#">NO</a><br><a href="#">YES</a> |
|---|--|

3. Verify that the change was made correctly. Click on (1) and you should see (2) and (3). Assuming that you did pay for an individual / [premium license](#), that will now be the license that is used.



Problems with access? [View history](#)

|                      |  |
|----------------------|--|
| Personal information | [redacted] (log out)   |
| Country              | [redacted] <a href="#">Update</a> <b>2</b>   |
| Institution          | Not at a university or college <a href="#">(Change this)</a>   |
| Status / license     | ✓ You have a <a href="#">premium account</a> , which will expire on C [redacted]. Thank you for supporting English-Corpora.org |
|                      | <a href="#">See payments / receipts</a> <b>3</b>   |